

## Frequently Asked Questions

**Question:** What is the Emergency Call Cord?

**Answer:** There is a pull cord in each bathroom at Carroll Heights which acts as a BUDDY system. It sounds a bell on the floor you are on along with a light that turns on above your apt door. Other tenants will see that you need help and call 9-1-1 or call Hillview. A Hillview nurse will also call 9-1-1 as they are not able to perform medical care. They will stay until help arrives.

**Question:** How much is the washer and dryers and their location?

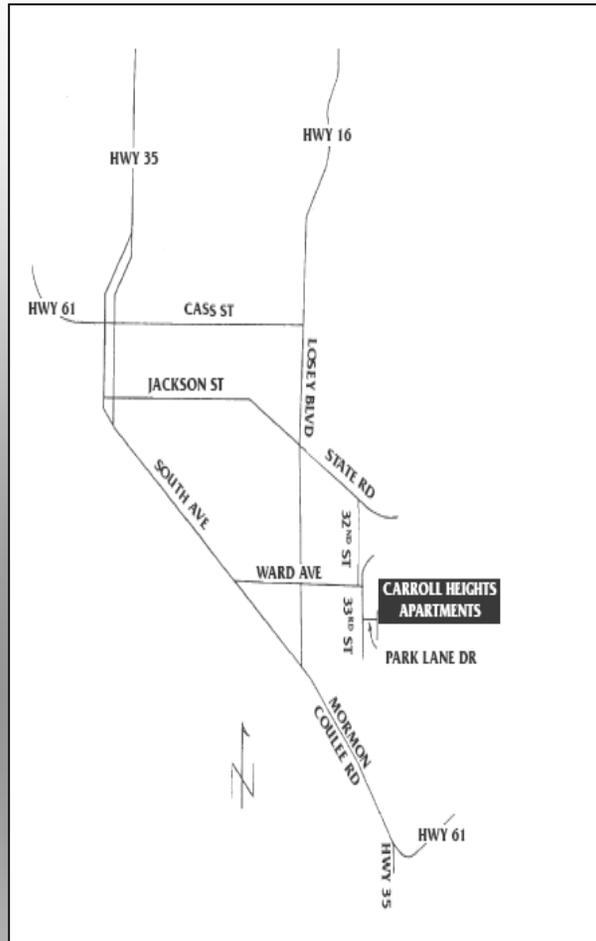
**Answer:** There is a washer and dryer on every floor which are centrally located by the elevator. The cost for the washer is .75 and dryer is .50

They are used on a first come first serve basis.

**Question:** What does grocery transportation mean?

**Answer:** Festival sends a school bus each Wednesday to take tenants grocery shopping at the Village Festival.

## CARROLL HEIGHTS MAP



*Nestled beneath the bluffs and overlooking the Shelby Ball Fields is Carroll Heights Independent Senior Living Apartments. Carroll Heights is part of the Hillview Campus owned and managed by La Crosse County.*



# Carroll Heights

## Independent Senior Apartments



3505 Park Lane Drive  
La Crosse, Wisconsin 54601

Tel: 608-785-5555



Living Secure Living Simple  
Living Life Satisfied



Your Community Senior  
Campus:  
Hillview Health Care Center  
Hillview Terrace Assisted Living  
Carroll Heights Apartments

Providing you options

[www.lacrossecounty.org/Hillview/carrollheights](http://www.lacrossecounty.org/Hillview/carrollheights)



# CARROLL HEIGHTS INDEPENDENT SENIOR APARTMENTS INCLUDE:

## APARTMENTS INCLUDE

- Security Entry System
- Emergency Call System in bathroom
- Carpeting (living room and bedroom )
- Stove
- Refrigerator
- Utilities except Telephone
- Expanded Basic Cable Television
- Individual Heat & Air Controls
- Tub with Shower (some tub cut-outs )

## OTHER FEATURES

- Coin Operated Laundry on each floor
- Elevator and Handicapped Entrance
- Community Room
- Outdoor Party/Picnic Facilities
- Walking Path

## FEE CHARGED

- Carport           \$20.00/month
- Guest Room     \$40.00/night
- \$250.00/week
- Guest Suite     \$55.00/night
- \$350/week

## RATES - UTILITIES INCLUDED (EXCEPT TELEPHONE)

- Studio Efficiency           \$371-\$401
- 1 Bedroom Units           \$474-\$615
- 2 Bedroom Units           \$740-\$826

## OTHER SERVICES AVAILABLE (ADDITIONAL FEES MAY APPLY)

- Noon Meal (Monday-Friday )
- Nutrition Program ( additional cost )
- Blood Pressure Screening ( Tuesdays )
- Foot Care available ( additional cost )
- Weekly Blood Pressure checks
- Beautician/Barber/Salon Services\*
- Housekeeping Services
- Maintenance Services
- On the City Bus Route
- Grocery Transportation-Wednesdays
- Religious Services\*
- Social Activities\*
- Live Music Weekly\*
- Volunteer Programs\*

( \* At Hillview Care Center or Terrace )

Rates & Fees are subject to change.

## FOR ADDITIONAL INFORMATION CONTACT

Carroll Heights Apartments  
3505 Park Lane Drive  
La Crosse, Wisconsin 54601

**( 608 ) 785-5555**

**Leave a message**

Or

**( 608 ) 789-4800**

**Kelly Kramer**

**( Hillview Health Care Center )**

*Campus*



Carroll Heights and Hillview have several gazebos throughout the campus for use by tenants, residents and families.